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We cannot guarantee the availability of any products or items described on the Site and some may not be available at all Your True Companion Pet Products (True Companion) locations or at all due to space limitations, unavailability of supply or for other reasons. All prices shown are before any applicable tax. True Companion reserves the right to limit quantities and to correct errors or omissions prior to processing a purchase request.

While True Companion strives to provide accurate product and pricing information, pricing or typographical errors may occur. We do not warrant the accuracy of any specifications, pricing, warranty or other product information contained in this Site and any information included is subject to change by True Companion at any time. Without limiting the generality of any other terms and conditions on this Site, True Companion does not accept liability for any errors or omissions which may be found on this Site or for unavailability of any product.

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You agree to indemnify, defend and hold harmless Your True Companion Pet Products, its officers, directors, employees, agents, licensors, and suppliers from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of these terms and conditions or any activity (including negligent or wrongful conduct) related to your use of the Site.

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The Site is controlled by Your True Companion Pet Products from its office within the Province of Ontario, Canada. This Site can be accessed from all provinces and territories of Canada, as well as from other countries around the world. As each of these places has laws that may differ from those of the Province of Ontario, Canada, by accessing this Site, you agree that all matters relating to access to, or use of, the Site, or any other hyperlinked website, shall be governed exclusively by the laws of the Province of Ontario and the laws of Canada applicable to the Province of Ontario, without regard to the conflicts of laws principles thereof. You also agree and hereby submit to the exclusive personal jurisdiction and venue of the courts of the Province of Ontario and acknowledge that you do so voluntarily. You are responsible for complying with your own local laws.

GENERAL

In the event that any parts of any terms and conditions are held to be indefinite, invalid, illegal or otherwise voidable or unenforceable, the other parts of those terms and conditions will not fail on account thereof, and the balance of the terms and conditions will continue in full force and effect. The terms and conditions on the Site constitute the entire agreement between you and Ontario governing your use of the Site. You may also be subject to other terms and conditions when you access other sites or other portions of the Site (if specified) or if you access or purchase third party content or software. The failure or delay of Ontario in exercising any right or remedy under the terms and conditions or elsewhere shall not constitute a waiver of such right or remedy. The section titles in these terms and conditions are for convenience only and have no legal or contractual effect.

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GIFT & LOYALTY CARDS

Redemption

Gift or Loyalty must be redeemed through the Your True Companion Pet Products (True Companion) web site, <http://companionpetproducts.ca>, toward the purchase of eligible products. Purchases are deducted from the Gift or Loyalty card balance. Any unused balance will remain on the Gift or Loyalty card. If an order exceeds the amount of the Gift Card, the difference must be paid with an additional payment method. True Companion may provide Gift Card purchasers with information about the redemption status of Gift or Loyalty card. To redeem or view Gift or Loyalty card balances, visit "My Account Information" on True Companion.

Limitations

Gift Cards cannot be resold, transferred for value, redeemed for cash or applied to any other account, except to the extent required by law. Unused Gift Card balances in a True Companion account may not be transferred.

Risk of Loss

The risk of loss and title for Gift or Loyalty Cards pass to the purchaser upon our electronic transmission to the recipient. We are not responsible if a Gift or Loyalty Card is lost, stolen, destroyed or used without your permission.

Fraud

Your True Companion Pet Products (True Companion) will have the right to close customer accounts and request alternative forms of payment if a fraudulently obtained Gift or Loyalty Card is either redeemed through the True Companion web site or is redeemed and used to make purchases on the True Companion web site.

Limitation of Liability

YOUR TRUE COMPANION PET PRODUCTS. ("TRUE COMPANION") AND ITS AFFILIATES MAKE NO WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO GIFT OR LOYALTY CARDS, INCLUDING WITHOUT LIMITATION, ANY EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN THE EVENT A GIFT OR LOYALTY CARD CODE IS NON-FUNCTIONAL, YOUR SOLE REMEDY, AND OUR SOLE LIABILITY, SHALL BE THE REPLACEMENT OF SUCH GIFT OR LOYALTY CARD. CERTAIN LAWS DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES. IF THESE LAWS APPLY TO YOU, SOME OR ALL OF THE ABOVE DISCLAIMERS, EXCLUSIONS, OR LIMITATIONS MAY NOT APPLY TO YOU, AND YOU MIGHT HAVE ADDITIONAL RIGHTS.

YOUR TRUE COMPANION PET PRODUCTS CONTEST RULES AND REGULATIONS

Eligibility

NO PURCHASE NECESSARY.

This Contest is open to legal residents of Canada (except Quebec). VOID WHERE PROHIBITED BY LAW. Employees of Your True Companion Pet Products and, where applicable, the Contest Sponsor ("Contest Sponsor"), their

respective parents, affiliates, subsidiaries, advertising and promotional agencies, and the immediate family members and those with whom they are domiciled each are not eligible.

Please check each individual Contest entry form and/or Contest announcement for age restrictions and/or special instructions.

How to Enter

The Entrant must fill out the appropriate Contest entry form or follow Contest directions in full to be eligible.

By entering the Contest, the Entrant consents to the release of his/her name. The Entrant declares to have complied with the Contest Rules. Further, the winner must conform to all directions given by the Contest organizers or his/her participation in the Contest will be denied.

All entries become the property of Your True Companion Pet Products and will not be returned to entrants.

Contest Period

All entries must be received by 12:00 p.m. (Eastern standard time) on the advertised deadline date of the Contest.

Prize

The prize is neither refundable nor transferable and cannot be extended. Documents once issued in the name of the winner are not transferable or refundable. Note that any and all applicable taxes and issuance fees are the sole responsibility of the winner.

Prize must be accepted as awarded and no cash equivalent is available. NO SUBSTITUTION OF PRIZES IS PERMITTED EXCEPT BY YOUR TRUE COMPANION PET PRODUCTS OR CONTEST SPONSOR AT ITS SOLE DISCRETION. WELL.CA/CONTEST SPONSOR RESERVES THE RIGHT TO SUBSTITUTE ANY PRIZES WITH ANOTHER PRIZE OF EQUAL OR GREATER VALUE. PRIZES ARE NON-TRANSFERABLE AND ARE NOT REDEEMABLE FOR CASH OR CREDIT.

Winner Selection and Qualification

A random draw will be executed by True Companion/Contest Sponsor for the prize from all eligible entries received on or before the Contest closing date. The odds of winning a prize will depend upon the total number of eligible entries received on or before the applicable Contest closing date. A selected entrant who has not successfully filled all the mandatory fields will be deemed to have forfeited the prize and True Companion/Contest Sponsor shall be entitled to select a new name from the qualified entrants. Prize winners will be emailed or phoned and may be required to complete and return a release form in order to redeem their prize. Return of email notification as undeliverable after 3 attempts or return of mailed prize as undeliverable will result in forfeit of prize. By entering this Contest, the entrants automatically agree to accept and abide by these General Rules and Regulations.

Restrictions, conditions, and limitations apply.

BY ENTERING THIS CONTEST, YOU AGREE TO BE BOUND BY THESE GENERAL RULES AND REGULATIONS. The rules will be posted at all times at <http://companionpetproducts/terms.html>.

UNLESS OTHERWISE SPECIFIED, USERS CAN ENTER AN UNLIMITED AMOUNT OF ENTRIES. ABUSERS OF THE ENTRY POLICY WILL BE DISQUALIFIED OR RESTRICTED AT CONTEST SPONSOR'S DISCRETION.

Limitations of Liability

If, for any reason, the Contest is not capable of running as planned, True Companion/Contest Sponsor reserves the right at its sole discretion to cancel, terminate, modify, or suspend the Contest. Except as expressly warranted herein, the Prizes are provided to winners as-is without further warranty of any kind.

IN NO EVENT SHALL CONTEST ENTITIES BE RESPONSIBLE HEREUNDER FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR INDIRECT DAMAGES, EVEN IF CONTEST ENTITIES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

1.855.260.5024